



February 26, 2016

TO: Our Valued Customer:

RE: Customer Warranty and Customer Return Process

Warranty Terms and Conditions:

(a) ON Semiconductor warrants that its Product(s) will, for the time period set forth below, be free from defects in material and workmanship and will conform to ON Semiconductor's approved specifications.

(b) Except as provided below, Product(s) are warranted for a period of two (2) years from the date of delivery.

Image Sensor Product(s): Image sensor Product(s) are warranted for a period of one (1) year from the date of delivery.

Unprobed Die and Wafer Product(s): Unprobed Product(s) in die or wafer form are warranted for a period of thirty (30) days from the date of delivery.

DEVELOPMENT PRODUCT(S), PROTOTYPE OR OTHER NON-PRODUCTION PRODUCT(S), SAMPLES OF PRODUCTION PRODUCT(S) AND SOFTWARE ARE NOT WARRANTED AND ARE PROVIDED ON AN "AS IS" BASIS ONLY.

(c) Buyer must advise ON Semiconductor in writing of any claims within the warranty period, obtain ON Semiconductor's return authorization, and return the Product(s) to a facility or location directed by ON Semiconductor. If the Product(s) are not as warranted, ON Semiconductor shall, at ON Semiconductor's option, either refund the purchase price of the Product(s) or provide the same or equivalent replacement Product(s), and shall reimburse Buyer for any commercially reasonable cost of transporting the non-conforming Product(s). In no event, however, shall ON Semiconductor be responsible for any non-conformance or other defects in the Product(s) resulting from improper handling during or after shipment, misuse, neglect, improper installation or operation, repair, alteration, accident or for any other cause not attributable to defective workmanship or failure to meet specifications on the part of ON Semiconductor. This warranty shall not be expanded, and no obligation or liability will arise, due to technical advice or assistance, computerized data, facilities or services ON Semiconductor may provide in connection with Buyer's purchase. ON Semiconductor provides no warranty for ON Semiconductor Product(s) purchased through unauthorized sales channels. ON Semiconductor warrants replacement Product(s) for the remaining term of the warranty on the originally delivered Product.

(d) THIS WARRANTY EXTENDS TO BUYER ONLY AND MAY BE INVOKED ONLY BY BUYER FOR CUSTOMERS. ON SEMICONDUCTOR WILL NOT ACCEPT WARRANTY RETURNS FROM BUYER'S CUSTOMERS OR USERS OF BUYER'S PRODUCT(S). THIS WARRANTY DOES NOT APPLY TO DEFECTS ARISING AS A RESULT OF BUYER'S DESIGN OR FORMULA.

(e) THE REMEDIES SET FORTH ABOVE ARE ON SEMICONDUCTOR'S EXCLUSIVE LIABILITY AND BUYER'S EXCLUSIVE REMEDIES FOR ANY BREACH OF WARRANTY OR NON-CONFORMITY OF THE PRODUCT(S). THE WARRANTY SET FORTH ABOVE IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES FOR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY DISCLAIMED.



PRODUCT RETURNS – for Failure Analysis

Process for all ON Semiconductor product returns

1. When you need to return an ON Semiconductor shipment for failure analysis and/or credit, you must first contact your ON Semiconductor customer field quality representative to submit a Failure Analysis Request (FAR).
2. Your customer field quality rep will provide you with the proper shipping address location and any routing instructions.
3. Contact information for ON Semiconductor customer field quality representatives are listed below.

CONTACTS – Customer Field Quality Representatives

USA:

QCenter_AMERICAS@onsemi.com

EUROPE:

QCenter_EMEA@onsemi.com

ASIA:

QCenter_ASIA@onsemi.com