



**To: Our Valued Customers, Sales Representatives and Distributors**

**Date: July 9, 2021**

**Subject: ON Semiconductor Business Update Related to COVID-19 Pandemic**

Dear valued customer:

As previously communicated to you, the Malaysian government has been working to limit the spread of COVID-19 through several measures. Due to a surge in COVID-19 cases, the Malaysian government and its agencies have continued to increase restrictive measures for the public and businesses in most districts of Selangor and Kuala Lumpur to contain the virus. Above all, our company prioritizes the safety of our employees under all circumstances. We are doing everything in our power to mitigate the impact of the limitations for our customers, working to ensure the on-time delivery of products.

The Malaysian government's objective is to stop gathering and movement of people in a region to significantly slow down the spread of the virus in the communities. As part of this, the government enacted [Enhanced Movement Control Orders \(EMCO\)](#) in several regions, drastically affecting our manufacturing capabilities for the below factories as follows:

- Seremban: As previously communicated, Seremban has been shut down since July 5. Current anticipated date for startup is July 18. We are working with local authorities to be considered for an Electrical & Electronics exception at 60% of operation.
- ISMF: ISMF has been shut down from July 9 to July 21. We are working with local authorities to be considered for an Electrical & Electronics exception at 60% of operation.
- Amkor: Amkor Malaysia Probe, Assembly & Test has received Electrical & Electronics exception to run at 60% operation and resumed operations on July 8 after originally being shut down until July 16.

As noted, we immediately started appeal escalations with the state government leadership with the goal to at least shorten the shutdown period to fewer than the current 14 days. We also continue to work with the American Malaysian Chamber of Commerce (AMCHAM MEIA) and the Malaysia Semiconductor Industry Association (MASIA) to reiterate the importance of Malaysia to the global semiconductor supply chain and that our operations constitute an essential business. We hope to be able to start up operations as soon as allowed and safely possible.

Please continue to work with your customer service representative to receive up-to-date delivery information on your current order. We will continue to update you regarding this force majeure event as circumstances evolve. You may also contact us through [continuity@onsemi.com](mailto:<u>continuity@onsemi.com</u>). We are currently assessing production and distribution delays.



**ON Semiconductor®**

Regards,

A handwritten signature in black ink, appearing to read "K. Appleton".

Kimberley Appleton  
Senior Vice President, Global Sales Operations  
ON Semiconductor