

QA REQUEST FAQ BULLETIN

Search below how you can quickly get quality documents or frequently ask questions (FAQ) from our online services. You may also forward this to anyone who needs this information.

1. **BUSINESS CONTINUITY** - send request to continuity@onsemi.com

- a. Earthquake, natural calamity, or other business continuity events
- b. Country of Origin, product primary & secondary manufacturing site locations
- c. COVID or pandemic inquiry

2. **CONFLICT MINERALS / ETHICS AND SOCIAL COMPLIANCE**

- a. [CMRT](#) - Conflict Minerals Reporting Template
- b. [EMRT](#) - Extended Mineral Reporting Template
- c. [Conflict Minerals Policy](#)
- d. [Social Compliance Policy](#)
- e. [Human Rights Policy](#)
- f. [Diversity & Inclusion](#)
- g. [Sustainability Report](#)
- h. [Code of Business Conduct](#)
- i. [Social Compliance Commitment Guide](#)



3. **PRODUCT ENVIRONMENTAL**

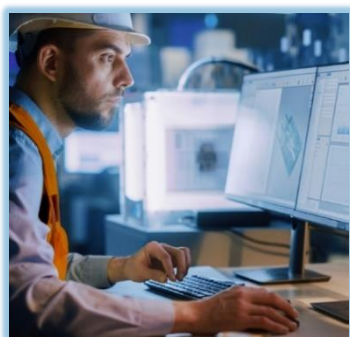
- a. [Material Composition](#)
- b. [REACH Statement](#)
- c. [RoHS Statement](#)
- d. [EHS ISO Certs](#)
- e. [Green Partner Certificates](#)
- f. [Tin Whiskers](#)

4. **QUALITY AND RELIABILITY**

- a. [FIT data](#) - Reliability data
- b. [PCN/EOL Notice](#) - Product Change Notification
- c. [EOL Products](#) - End-of-Life status & Replacement Part
- d. [PPAP/Automotive Documentation](#) - Production Part Approval Process
- e. [Quality Certifications](#) - ISO & IATF
- f. [Quality & Reliability Handbook](#)

5. TECHNICAL SALES AND SUPPORT

- a. [Products](#)
- b. [Product Support](#)
- c. [Product Services](#)
- d. [Product Data Sheets](#)
- e. [Reference Manuals](#)
- f. [Product Availability](#)
- g. [Order Samples](#)
- h. [Sales & Distribution](#)
- i. [Package Drawings](#)
- j. [Conformance Reports](#)
- k. [Collateral Brochure](#)



6. MISCELANEOUS

- a. [FAQ tools](#) - see next page
- b. [onsemi Corporate Fact Sheet](#)
- c. [onsemi Corporate Profile](#)
- d. [Terms & Conditions](#)
- e. [Counterfeit Parts Policy](#)
- f. [Supplier Handbook](#)

7. ALL OTHER REQUESTS OR SURVEYS, please send to Continuity@onsemi.com

- a. Customs Compliance - ECCN/HTS code
- b. Counterfeit/Lot Verification
- c. IT Cybersecurity

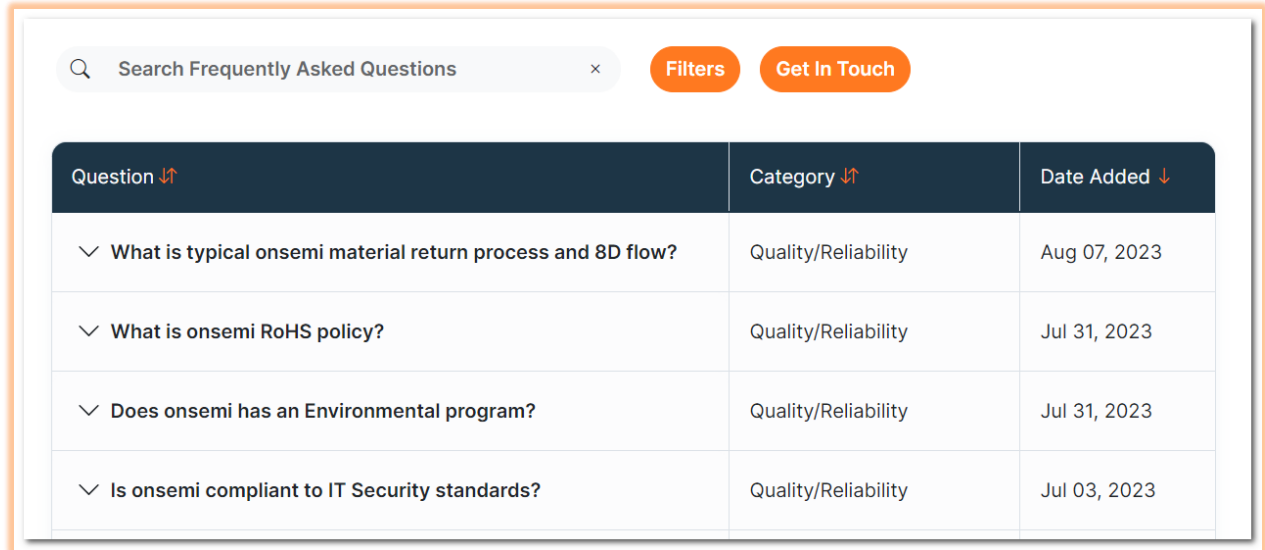
Note:

You can also explore our online FAQ for more specific questions. See simple steps on the next page.



Online FAQ can be accessed at:

<https://www.onsemi.com/company/about-onsemi/quality-and-reliability/faq>

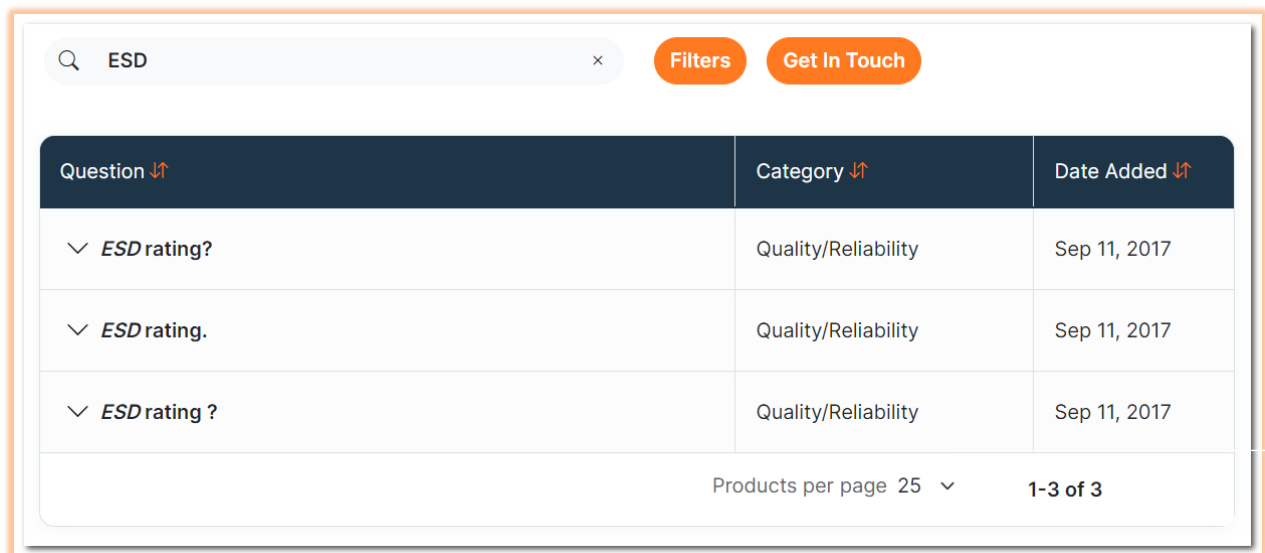


Question ↕	Category ↕	Date Added ↓
✓ What is typical onsemi material return process and 8D flow?	Quality/Reliability	Aug 07, 2023
✓ What is onsemi RoHS policy?	Quality/Reliability	Jul 31, 2023
✓ Does onsemi has an Environmental program?	Quality/Reliability	Jul 31, 2023
✓ Is onsemi compliant to IT Security standards?	Quality/Reliability	Jul 03, 2023

Simple steps:

Step 1: Type your topic (for example, ESD) and press enter.

Step 2: FAQ will show all applicable results that you can click to see the information.



Question ↕	Category ↕	Date Added ↕
✓ ESD rating?	Quality/Reliability	Sep 11, 2017
✓ ESD rating.	Quality/Reliability	Sep 11, 2017
✓ ESD rating ?	Quality/Reliability	Sep 11, 2017

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